



**We're so *swell* - you don't have to be
Compression *wear* it counts.**

Specialists in Venous & Lymphatic Insufficiencies

LUNA MEDICAL, INC. · 1816 WEST BELMONT AVENUE, SUITE 1, CHICAGO, IL 60657

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ACCREDITED BY THE JOINT COMMISSION · OFFICIAL LANA SPONSOR

Dear Patient/Therapist,

ATTN: MANUFACTURERS (RA# _____)

***Please include the patient's last name on the invoices as the PO number**

In order for Luna Medical, Inc. to request an alteration and/or replacement for a medical product, we must request a Return Authorization number from the manufacturer. Please be advised that we are charged for the replacement products and only receive credit when the products are returned.

WE NEED THE FOLLOWING INFORMATION IN ORDER TO REQUEST AN RA NUMBER:

- Evaluation / Replacement
- Repair/Alteration

PATIENT NAME: _____

REASON FOR REQUEST: _____

ACTION REQUESTED: _____

WHO HAS THE PRODUCT FOR RETURN (PATIENT OR THERAPIST)? _____

EMAIL ADDRESS TO FORWARD THE RETURNS PACKET: _____

WHERE SHOULD THE REPLACEMENT OR ALTERED PRODUCTS BE SHIPPED TO?

Company Name: _____

Attn: _____

Street Address: _____

City / State / Zip: _____

Phone: _____

A prepaid FedEx label, a shipping label and a copy of this Returns Letter with the RA number will be forwarded to the appropriate party.

**THE RETURNS LETTER MUST BE PLACED IN THE PARCEL
THE FEDEX LABEL AND SHIPPING LABEL ARE PLACED ON THE OUTSIDE OF THE PARCEL**

You can go to any FedEx Authorized Dealer or FedEx Drop Box to drop off the parcel. Kinkos is a FedEx office that is open 24 hours.

Make sure the products have been properly laundered. Federal law requires that all products worn next to the skin be laundered before being handled for health reasons.

Thank You.

Best Regards,
Luna Medical, Inc.